



Ombudsman Welcome Letter

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Naveurnavaf Band Ombudsman



WELCOME TO NAPLES, ITALY AND THE NAVEURNAVAF BAND FAMILY!

My name is Ruth Smith. I am a band spouse who arrived in Naples in May 2022 with my husband and two cats, and since then, have welcomed our son, David. I worked as a music therapist in the States. As your Ombudsman, my job is to serve as a vital communication link between the command and you/your family. As a volunteer appointed by the Commanding Officer, I serve as a liaison between the command and command families. I am an advocate for you. As an information and referral specialist, I am trained and ready to support you with all available resources so that you are empowered to address the unique challenges faced by Navy and Marine families.

HOW I CAN ASSIST:

- Provide information and referrals about policies, local resources and support services, including information about relocation, education, healthcare, employment, childcare, financial assistance, accessing military benefits and more.
- Share community events & recreational opportunities; connect you to other spouses.
- Maintain confidentiality in order to protect your privacy, unless mandatory reporting* is required.

Please do not hesitate to reach out if you need assistance, and don't forget to join us on our NAVEURNAVAF Band Spouses Facebook group! Scan the QR code below to join and get regular updates on events and resources in the area. Active Duty members can also add the Ombudsman as a friend (name listed above). For non-Facebook users, please utilize the email listed above and provide me with your email. I typically send about 2 emails a month. I look forward to meeting you very soon.

*MANDATORY REPORTABLES:

- ☐ All child abuse and neglect
- ☐ All domestic abuse
- ☐ All potential suicidal risks, homicides, violence or life-endangering situations
- ☐ All alleged sexual assaults
- ☐ All other issues identified by the commander as reportable

Reference: OPNAVINST 1750.1H

Welcome to Naples!

Sincerely,

Ruth Smith

