



Ombudsman Welcome Letter

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[NCTS Naples Facebook Page](#)



WELCOME TO NAPLES, ITALY AND THE NCTS FAMILY!

As your Navy Family Ombudsman, my job is to serve as a vital communication link and liaison between command leadership and command families. As a volunteer appointed by the Commanding Officer, ombudsmen are information and referral specialists who are trained and ready to support you with all available resources. We are dedicated advocates and will empower you to navigate the unique challenges of military life.

HOW I CAN ASSIST:

- Provide information and referrals about Navy policies, local resources and support services, including information about deployment, relocation, education, childcare, financial assistance, accessing military benefits and more!
- Share community events & recreational opportunities
- Maintain confidentiality to protect your privacy unless mandatory reporting* is required

Please do not hesitate to reach out if you ever need assistance, and don't forget to join us on our NCTS Ombudsman Facebook group! Scan the QR code below to join and get regular updates on events and resources in the area.

Welcome to Naples!

Sincerely,
Mr. Dakota Schwartz



*MANDATORY REPORTABLES:

- All child abuse and neglect
- All domestic abuse
- All potential suicidal risks, homicides, violence or life-endangering situations
- All alleged sexual assaults
- All other issues identified by the commander as reportable

