

Ombudsman Welcome Letter



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WELCOME TO NAPLES, ITALY AND THE NIWC FAMILY!

As your Navy Family Ombudsman, my job is to serve as a vital communication link between the command and you/your family. As a volunteer appointed by the Officer in Charge, I serve as a liaison between the command and command families. In addition to being an information and referral specialist, I am trained and ready to support you with all available resources so that you are empowered to address the unique challenges faced by DoD and military families while overseas.

HOW I CAN ASSIST:

- Provide information and referrals about DoD policies, local resources and support services, including information about deployment, relocation, education, childcare, financial assistance, accessing DoD overseas benefits and more!
- Share community events & recreational opportunities
- Maintain confidentiality in order to protect your privacy, unless mandatory reporting* is required

Please do not hesitate to reach out if you ever need assistance, and don't forget to join us on our Ombudsman Facebook group! Scan the QR code below to join and get regular updates on events and resources in the area. I look forward to meeting you, if I have not already. Welcome

to Naples!

Sincerely,

Amber Walker

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*MANDATORY REPORTABLES:

- \square All child abuse and nealect
- ☐ All domestic abuse
- $^{\sqcup}$ All potential suicidal risks, homicides,
- □ violence or life-endangering situations
- All alleged sexual assaults
 All other issues identified by the commander as reportable

Reference: OPNAVINST 1750.1H



