



# Ombudsman Welcome Letter

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[CNREURAFCENT Facebook Group](#)



## WELCOME TO NAPLES, ITALY AND THE EURAFCENT FAMILY!

As your Navy Family Ombudsman, my job is to serve as a vital communication link and liaison between the command and you/your family. As a volunteer appointed by the Commanding Officer, ombudsmen are information and referral specialists that are trained and ready to support you with all available resources. We are dedicated advocates and will empower you to navigate the unique challenges of military life.

### HOW I CAN ASSIST:

- Provide information and referrals about Navy policies, local resources and support services, including information about deployment, relocation, education, childcare, financial assistance, accessing military benefits and more!
- Share community events & recreational opportunities
- Maintain confidentiality to protect your privacy unless mandatory reporting\* is required

Please do not hesitate to reach out if you ever need assistance, and don't forget to join us on our Ombudsman Facebook group! Scan the QR code below to join and get regular updates on events and resources in the area. I look forward to meeting you very soon. Welcome to Naples!

### \*MANDATORY REPORTABLES:

- All child abuse and neglect
- All domestic abuse
- All potential suicidal risks, homicides, violence or life-endangering situations
- All alleged sexual assaults
- All other issues identified by the commander as reportable

Reference: OPNAVINST 1750.1H

Sincerely,

Elizabeth Ruth Smith

