



Fact Sheet: What to Do if Impacted by Earthquake



Earthquake Guidance Update (February 20, 2025)

**If emergency assistance is required, please call Emergency Dispatch at
COMM: +39-081-568-4911 or DSN: 911**

1. If you think damage has occurred to your residence

- Call your landlord, who will schedule the required structural survey
- Italian authorities may conduct a survey, potentially placing the unit under “evacuation or confiscation”

2. If your residence is placed under "evacuation or confiscation" by local authorities, the current model lease provides the following rights and responsibilities:

**** Please thoroughly review your lease to determine whether these provisions are included and applicable in your situation ***

- Requires the landlord to provide lodging in the event the unit is placed under evacuation or confiscation
- Tenant is authorized to terminate the lease by giving at least 15 days' notice; landlord may be responsible for relocation costs

3. If you are not getting a desired response from your landlord:

- Call the Housing Office at +39-081-811-4466 for further guidance, to help interpret the lease, and provide translation services
- Contact Region Legal Service Office (RLSO) for legal assistance in utilizing remedies available under Italian law
- RLSO contact: COMM: +39-081-568-4576 / DSN: (314) 626-4576

4. Active-Duty members and dependents:

- Emergency Temporary Lodging Allowance (TLA) requests may be authorized when a residence is declared uninhabitable due to earthquake or similar conditions
- If a tenant leaves their residence without an order or undisputable evidence of structural/safety risk, the tenant is assuming the financial risk
- If the residence is found to be uninhabitable during a subsequent inspection, Emergency TLA may be authorized for the period prior to the inspection

5. Government Civilian employees:

- Extraordinary Quarters Allowance (EQA) may be authorized when it is determined that an employee must vacate their residence by direction of government agency or it is deemed that their safety is at risk
- Requests must be made to the Office of Civilian Human Resources (OCHR), then to the Secretariat for approval
- Contact OCHR front desk during duty hours (0800-1600): COMM: +39-081-568-5409 or DSN: 314-626-5409
- Forms & other documentation required to support the request: Employees should gather supporting documentation from an Italian authority and / or landlord indicating the property is inhabitable
- If a tenant leaves their residence without an order or indisputable evidence of structural/safety risk, the tenant is assuming the financial risk

6. Contractor employees:

- Contractors should please contact their company for support

7. If you are desiring to move from your current residence

**** Please thoroughly review your lease to determine whether these provisions are included and applicable in your situation ****

- The current model lease provides that the tenant may terminate the lease at any time after the first six months of tenancy
- Termination letter has to be generated through the Housing Service Center and delivered through the Italian Post Office, at least thirty days prior to the intended termination date
- If housing on Support Site is desired, please contact the Housing Office for current availability

8. The Fleet and Family Support Center (FFSC) has resources available for the entire NSA Naples community.

- If you have access to the Military Treatment Facility (MTF) then you have access to all FFSC services, regardless if Military or Civilian
- There is immediate access to Virtual Clinical Counseling
- Multiple life skills classes available to help cope with stress
- Contact FFSC at +39-081-811-6372, email at NSANaplesFFSC@us.navy.mil, or visit @NaplesFFSC on Facebook

9. In all cases please keep your chain of command updated if you have issues.