

NAVY FAMILY OMBUDSMAN PROGRAM

The Navy Family Ombudsman Program is designed to provide better and faster communication between Navy families and Navy officials.

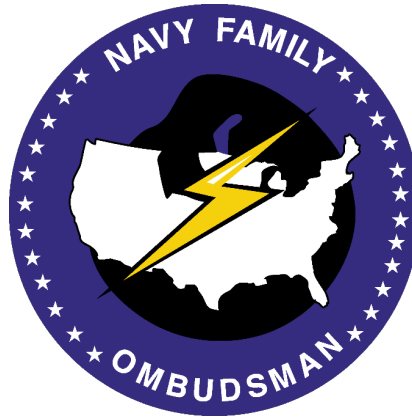
Ombudsman Coordinator (FFSC Staff) Shannel Mc Dorman

+39 081.811.6372 E-MAIL: NSANaplesFFSC@us.navy.mil

PCSing? CNIC Ombudsman Registry to locate your Ombudsman:

<https://ombudsmanregistry.cnic.navy.mil/?m=contactombudsman>

Command	Ombudsman	Telephone	E-mail
ASSEMBLY CHAIR	CRISTINA KEUCHER ADRIANA TORRES	+1 817.703.4897 +39 347.716.6486	ombchairnaples@gmail.com
AFN NAPLES	ADRIANA TORRES	+39 347.716.6486	naples.afn.ombudsman@gmail.com
CNREURAFCENT	ELIZABETH SMITH	+39 334.681.1617	cnreombudsman1@gmail.com
CSG8/CTF-69	NICOLE COOPER	+39 335.176.8094	ctf69csg8.ombudsman@gmail.com
CTF-63/MSCEURAF	ALLISON LIVELY BRITTANY ELLIS	+39 338.696.8796	ctf63ombudsman@gmail.com
CTF-66	ALLISON LIVELY BRITTANY ELLIS	+39 338.696.8796	ctf66ombudsman@gmail.com
CTF-64	ALLIE CLAGUE	+39 349.118.3725	ctf64ombudsman@gmail.com
DSO NORTH DET NAPLES	MARTHA SMITH	+39 349.002.6366	dsonombudsman@gmail.com
FDRMC NAPLES	MAGGIE MACDONALD	+39 335.457168	ombudsmanfdrmc@gmail.com
JFC NAPLES NAVY ELEMENT	VACANT		jfcnavyelementomb@gmail.com
NAVEUR NAVAF BAND	DONNA IRWIN	+39 345.515.6076	cneabandombudsman@gmail.com
NAVEUR-NAVAF	CRISTINA KEUCHER	+39 334.621.3739	naveurnavafombudsman@gmail.com
NAVFAC EURAFCENT	JENNIFER WHITE MARCELA WEATHERHOLD	+1 810.444.9963; +39 376.249.2948	ombudsman.navfaceurafcent.nap@gmail.com
NAVFACSUP - POLAND	VACANT		
NAVSUP FLC SI SITE NAPLES	SHANA DOMBROSKI	+39 338.627.1362	ombudsman.flc.naples@gmail.com
NCTS NAPLES	DAKOTA SCHWARTZ	+39 366.630.7145	ncts.ombudsman.naples@gmail.com
NIWC, LANT NAPLES	AMBER WALKER	+39 345.929.8057	niwc.ombudsman@gmail.com
NMRTC NAPLES	KERZTIN CIMA FRANCA TAQUIA BROWN	+39 366.647.5292	usnhnaplesomb@gmail.com
NSA NAPLES/GAETA	REBECCA MCLINDEN DIANE KINLAW	+39 331.622.3453 +39 331.647.1634	nsa.naples.omb@gmail.com
RLSO EURAFCENT	DAVE LINDEE	+39 347.599.6780	rlsoeurafcentombudsman1@gmail.com
SIXTH FLT	ALLISON LIVELY BRITTANY ELLIS	+39 338.696.8796	sixthfleetombudsman@gmail.com
USS MOUNT WHITNEY	ALYSSA PATRICK	+39 335.702.4596	mtwombudsman@gmail.com



Ombudsman Program

The Navy Family Ombudsman Program promotes healthy, self-reliant families.

Why the word "Ombudsman"? The word "Ombudsman" originated in Scandinavian countries and referred to safeguarding the rights of citizens. Today the concept of the Ombudsman is widely utilized in the fields of government, business, and healthcare.

Navy commands and all deploying units, including reserves have an Ombudsman. Ombudsmen are a liaison that act as an information link between Commanding Officers and families. Ombudsmen reach out to individual families with information, problem solving and a helping hand. An Ombudsman is not a mediator and does not get involved in chain-of-command matters. Your Command Ombudsman has received extensive training and can direct you in your course of action during an emergency, crisis or disaster.

Ombudsman Roles

The Ombudsman is a volunteer, appointed by the Commanding Officer, to serve as an information link between command leadership and Navy families. Ombudsmen are trained to disseminate information both up and down the chain of command, including official Department of the Navy and command information, command climate issues, local quality of life (QOL) improvement opportunities and "good deals" around the community.

Ombudsmen also provide resource referrals when needed, which can be instrumental in resolving family issues before those issues require extensive command attention.

The Command Ombudsman Program is shaped largely by the Commanding Officer's perceived needs of the command. The Command Ombudsman is appointed by, and works under the guidance of the Commanding Officer who determines the priorities of the program, the roles and relationships of those involved in it, and the type and level of support it will receive.

Ombudsman Code of Ethics

The Ombudsman Code of Ethics is the essential foundation upon which an Ombudsman's credibility is established and maintained. Ombudsmen must remain committed to strict adherence to the code.